

OILING THE COGS



WE VALUE

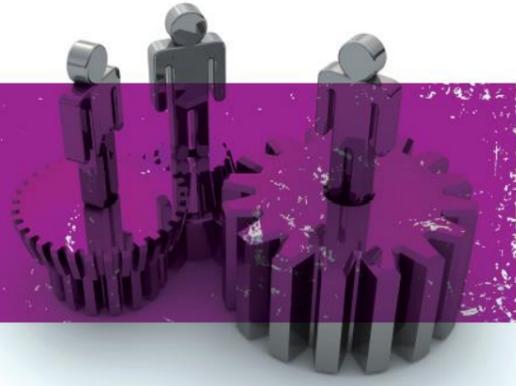
Health and Safety

Everybody's responsibility in every situation.

We can all take steps to ensure our own and our workmates' safety:

- ✿ Identify hazards
- ✿ Undertake responsible environmental and social practice to ensure health and safety
- ✿ Follow guidelines and procedures
- ✿ Maintain ongoing training
- ✿ Be proactive – look out for each other

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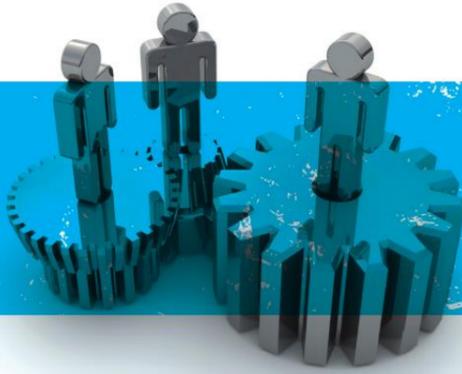
Teamwork

Teamwork is fundamental to how we operate.

Respect generates respect:

- ✿ Develop solid partnerships
- ✿ Share the load
- ✿ Work together
- ✿ Respect others' views and opinions
- ✿ Consider the big picture

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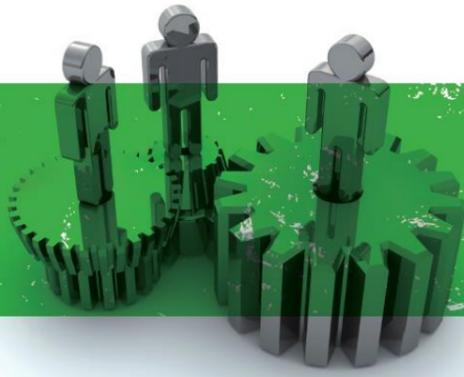
Honest Communication

Positive feedback is more likely to achieve your goal.

Communication, just like talking:

- Be honest – put all the cards on the table
- Use all communication channels
- Be attentive
- If you have a question, ask it
- Share important information

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Valuing Staff and our Environment

Create opportunities and the space for people to grow.

Treat others the way you expect to be treated:

- ✿ Lend a helping hand
- ✿ Listen with an open mind
- ✿ Recognise positive behaviour and good ideas
- ✿ Offer a smile and a kind word – it's easy
- ✿ Accept that everyone makes a contribution
- ✿ Value and minimise our impact on the environment

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Being the Best

Our vision – a sustainable, primary deep water port.

Sustainable practice will underpin all that we do:

- ✿ Customer Service – exceed expectations
- ✿ Work towards the common goal
- ✿ Celebrate staff and organisational success
- ✿ Embrace new technology and new ideas
- ✿ Encourage involvement and embrace change
- ✿ Our people and our environment are our future