



13 August 2026

CUSTOMER NOTICE – Access Charges from 1 October 2026

Dear Customer

We are writing to inform you of an increase to our Vehicle Booking System (VBS) charges, effective 1 October 2026.

What's changing?

From 1 October 2026, our VBS fee will increase by NZD \$5.00, bringing the new rate to NZD \$40.00 per FULL container. This adjustment reflects rising operational and maintenance costs and ongoing investment in digital infrastructure to improve booking efficiency and reduce turnaround times.

Regards

Craig Usher
GM Customer

Access Charges from 1 October 2026

Access charge: receival and delivery	Charge per full container	Details
R&D charge – Truck	\$40	Charged to trucking companies for all FULL Road R&D movements at Port Chalmers Container Terminal
R&D charge – Straddle	\$40	Charged to warehouse customers for all FULL Straddle R&D movements at Port Chalmers Container Terminal
R&D charge – Rail	\$40	Charged to KiwiRail for all FULL containers arriving and departing Port Chalmers Container Terminal via rail.

How it works

When a full reefer or dry container is gated in or out of the container terminal, a charge will be triggered.

The R&D charge for road and rail does not currently apply to empty containers.

Who will be charged?

Road: The trucking company collecting or delivering each full container will be invoiced.

Rail: KiwiRail will be invoiced directly for all full containers loaded or unloaded at Port Chalmers.

Port Otago warehousing: The customer will be invoiced by Port Otago for full containers delivered or received into the container terminal.

Invoicing frequency and terms

Invoices will be sent out as per customers' current arrangements. Payment terms are 20th of the month following, unless otherwise advised.

Pricing validity

The Access Charges are valid from 1 October 2026 to 30 September 2027.

R&D

Receival and Delivery of containers